

Claims Advocacy & Recovery Services

The logo consists of the letters 'S' and 'N' in a bold, dark blue font, enclosed within a white circle.

Skip Tracing

Recovering Suspected Skips

Don't spend valuable time searching for collateral. Let us skip trace for you! Our expert recovery partners have an unmatched recovery rate and have located thousands of skips nationwide. Once the collateral is found, we coordinate asset recovery and remarketing, and we work to reduce your deficiency balance.

How it Works

- Electronic assignments are sent to our partners the same day as received with all supporting documentation.
- Real-time status notes are provided through InsurTrak Online.
- Electronic notification of location and repossession includes condition report and photos.
- Assignments are automatically converted to a remarketing assignment the day after repossession, if desired.
- SkipWatch assists the process by continuously scanning databases for exported, salvaged, stolen, or impounded collateral.



Outside Insurance Claims

Maximizing Outside Insurance Claims

We negotiate claims with outside insurance carriers and secure larger, faster settlements on damaged collateral. Our 50+ years of insurance experience means we know how to work with outside insurance companies to maximize your recoveries. Too often, insurers push

lienholder claims to the bottom of the stack, but we make sure your claim gets the priority it deserves — and we only receive our percentage of the settlement if we are successful.

The Claims Management Process

- Claims with insurance carriers are initiated within one to two days of receiving your documentation.
- Real-time status updates are provided through InsurTrak Online.
- Notification of the insurance carrier's completed inspection is made the same day.
- Notification of claims settlement receipt and forwarding of funds to you are made the same day.
- State National only charges a fee — a percentage of the settlement — if we are successful!

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Since 1973, State National has offered proven portfolio protection solutions. As the nation's premier collateral protection specialist, we are the provider of choice for lenders nationwide. To learn more: info@statenational.com

1900 L. Don Dodson Drive, Bedford, TX 76021 | 800.877.4567 | statenational.com



Remarketing

Remarketing Profitably at Auction

State National provides profitable auto remarketing options backed by years of experience and trusted business partners. We manage the entire process — remarketing the collateral fast and getting you the best price possible.

The Remarketing Process

- Electronic consignment is provided the same day as received, or the next business day for a repossession.
- Collateral is transported to auction prior to expiration of redemption, and title request and delivery are tracked.
- Real-time status notes are provided through InsurTrak Online.
- Floor bids and buyer bids are facilitated by State National and reviewed hourly for responses to the remarketing firm and/or auction.
- Sale proceeds are delivered within 48 hours of the sale, and monthly reporting is provided.



Repossession

Repossessing Collateral

Our expert recovery partners have consistently located and repossessed collateral across the country and recovered millions of dollars in collateral for our clients. Let our team repossess collateral on your behalf — especially your out-of-state assignments.

How it Works

- Electronic assignments are sent to our partners the same day we receive them (or you may use your own agent).
- Real-time status updates are sent through InsurTrak Online.
- Electronic notification of repossession includes a condition report and photos.
- Assignments automatically convert to remarketing assignments after repossession, if desired.
- If collateral is not recovered in 21 days, we will seek your approval to convert the repossession assignment into a skip trace.
- License plate recognition is included at no additional charge.



All CARS services, including filing outside insurance claims, skip tracing, and remarketing, are offered in connection with a State National portfolio protection program at a reasonable cost — with the quality of our services fully guaranteed.

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